DASH
Direct Admissions as Easy as 1-2-3
SEAMLESS COORDINATION. EASE OF USE. POWERFUL TWO-WAY COMMUNICATION.

As pioneers in the delivery of care, EmCare offers simple and practical yet powerful technologies to improve the continuity of patient care and enhance collaboration between healthcare providers. One of the newest tools supports effective communication both inside and outside the hospital setting. It’s called DASH, and it’s making healthcare work better for patients, physicians and hospitals.

WHAT IS DASH?
DASH is EmCare’s Direct Admit System for Hospitals. It is an easy to use internet-based tool for communication and data collaboration between community-based physicians or medical facilities and the hospital.

EASY TO IMPLEMENT. EVEN EASIER TO USE.
DASH is the quickest and most direct link between an available hospital bed and an incoming patient who is being referred for admission. Admissions can be completed with unprecedented flexibility and accuracy using DASH’s integrated web-based design and mobile Smartphone access.

The user at the referring physician’s office or medical facility clicks the DASH button and the Direct Admit Form appears on the user’s computer screen. Filling in the patient’s details takes just two to four minutes. Admission is confirmed within minutes of completing the form and a Hospital Boarding Pass is then issued to the patient. It’s that easy.

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DASH PROCESS FLOW

An ill patient seen in a referring physician's office or medical facility requires hospital admission.

1. **ADMIT**
   - **Referring Medical Facility**
     - Primary / Specialty Physician Clinics
     - Lower Acuity Hospitals
     - Urgent Care Centers
     - Free Standing ERs
     - Extended Care Facilities

2. **DIRECT ADMIT ALERT**
   - **ACCEPT**
     - Admitting Physician
   - **ASSIGN BED**
     - House Supervisor

3. **PATIENT**
   - DASH Hospital Boarding Pass
EVERY MOMENT COUNTS!

Every moment that an available bed is not being utilized could potentially negatively impact your hospital’s operational efficiency, profitability, and patient satisfaction. Every moment that is spent by your staff coordinating patient admissions activities consumes your hospital’s valuable resources. Every moment spent waiting for admissions information diminishes your team’s ability to operate effectively and make informed decisions to speed patient flow.

DASH BENEFITS

DASH empowers your hospital to deliver high levels of patient satisfaction. Employing actual performance data to drive profitable operations and streamlined direct admissions give you a strategic advantage, facilitating hospital reach through:

- Strong links between stakeholders
- Ease, efficiency and convenience
- Outstanding service and support

DASH enables you to increase room occupancy, reduce emergency department (E.D.) bottlenecks, and enhance your patients’ sense of wellbeing. The clarity, simplicity and real-time access of DASH create a dynamic collaboration between hospitals, patients and referring physicians and medical facilities.

DASH empowers your hospital to deliver high levels of patient satisfaction.
This innovation was forged from the passion of two primary care physicians who experienced the consequences of inefficient direct admission processes and sought methods for improving the quality of patient care.
TRACK PERFORMANCE. MOVE METRICS.

DASH allows you to monitor critical patient flow metrics and analyze your operational performance by delivering crucial real-time analytics.

- Click-to-Bed Time
- Hospital Throughput Analysis
- Most Common Diagnoses
- Most Common Referring Physicians / Facilities
- Hospital Referral Analysis
- Bed Unavailability Rates
- Physician Acceptance Rates

DASH gives you the tools to instantly access and analyze your admissions information and accelerates the process of more informed decision-making and continuous improvement.
SUMMARY.

DASH was created to directly address the systemic flaws that often constrict the admissions process, which are typically based on complicated, cumbersome, and time-consuming processes. DASH works to support an optimal admission process, replacing traditional methods of sending patients to the E.D. which lose time and waste resources.

Patients, physicians, hospital staff and hospital executives alike have experienced dramatic improvements using DASH. To learn more about becoming a DASH enabled hospital or to request a demonstration, call 1.855.878.7326.
Mission Statement: EmCare® exists to serve and support clinicians, hospitals, health systems and other healthcare clients in providing high-quality patient care efficiently and affordably.

Vision Statement: EmCare’s vision is to create a new, integrated model of physician services through:

- The Science of Clinical Excellence
- The Art of Customer Service
- The Business of Execution

This requires several strategic imperatives:

- Medical Leadership
- Service Excellence
- Hardwiring Flow
- Evidence-Based Patient Safety Protocols
- Teamwork