MAKING
HEALTHCARE
WORK BETTER™

Integrated Clinical Service Solutions
INTEGRATED

Multiple services. Multiple solutions. Significant synergies. One point of contact.

EmCare® is focused on the future and helping hospitals achieve, sustain and accelerate exceptional clinical, operational and financial outcomes. The company’s leadership is hard at work developing innovative ways to support hospitals in their efforts to best address the rapidly changing industry under the Affordable Care Act and pay-for-performance measures. Integrating services across multiple hospital-based clinical specialties helps our clients improve performance under these regulatory pressures.

EmCare’s 40-year history of delivering high-quality patient care, improving efficiency and other metrics, effectively managing costs and improving the patient experience has made EmCare an industry-leading physician practice management company. Today, EmCare has more than 1,000 practices serving hospitals, hospital systems and other healthcare organizations from coast to coast. EmCare’s integrated service solutions include:

- EMERGENCY MEDICINE
- HOSPITAL MEDICINE
- ACUTE CARE SURGERY
- ANESTHESIOLOGY
- RADIOLOGY/TELERADIOLOGY
EmCare provides its customers the ability to contract with a single company for emergency medicine, hospital medicine, surgery, anesthesiology and radiology services — we offer clients the flexibility of contracting for a single service, or numerous services, all with a single point of contact. There are many benefits to contracting for more than one service, the most important of which is improved patient care and enhanced Return on Investment (ROI) achieved through integration.

EmCare’s integrated operating structure positions the company to deliver multiple services under a single contract, better communication among clinicians, and between clinicians and administrators; more efficient practices; better quality of care and clinical outcomes; improved patient, medical staff and referring physician satisfaction; improved metrics; and financial synergies which lead to enhanced ROI.

The company’s physician leadership and nurse consultants help EmCare client hospitals achieve success by implementing best practices, resulting in significant improvements.

In short, EmCare is Making Healthcare Work Better.
NO OTHER COMPANY DELIVERS ALL THIS

Integrated services with synergies

DEPTH. STABILITY. EXPERIENCE. LEADERSHIP. SIZE. PRESENCE. SUPPORT. RESOURCES. METRIC ENHANCEMENT. OPERATIONAL EFFICIENCIES.

Hospital leaders recognize that the experience, expertise, leadership, support, resources and value that EmCare-affiliated companies deliver are cost-prohibitive to replicate and are simply unavailable through small to midsized local or regional practices.

The ability to contract for multiple services with one point of contact for operational, clinical and financial support makes working with EmCare convenient. But the most important reason organizations partner with EmCare is its proven successes in enhancing patient care and satisfaction, improving efficiency and metrics, and impacting the bottom line.
EMCARE PROFILE

Local practice. Divisional support. National resources.™

INTEGRATED
- Service lines include:
  - Emergency Medicine
  - Hospital Medicine
  - Acute Care Surgery
  - Anesthesia Services
  - Radiology/Teleradiology
- Delivers clinical, operational and financial synergies

INDUSTRY LEADER, FROM COAST TO COAST
- Over 1,000 practices serving hospitals, hospital systems and other healthcare organizations
- Over 700 facilities nationwide
- More than 15 million patient encounters annually

SUPPORTING PHYSICIANS
- Nearly 12,000 affiliated clinicians
- A leading recruiter of board-certified physicians
- A-rated medical malpractice
- Clinical education

DEVELOPING CLINICAL LEADERS
- Leadership training
- National medical director leadership conference
- Divisional medical director leadership labs
- Risk management CME web-based training

STABLE
- Founded in 1972
- More than 40 years of physician practice management experience

COMPREHENSIVE REIMBURSEMENT EXPERTISE
- Affiliated billing companies bill for more than 15 million patient encounters annually

CLINICIAN LEADERSHIP
- Chief Medical Officer
- Physician President
- Physician Divisional CEOs
- Physician Executive Vice Presidents
- Regional Medical Directors
- Site Medical Directors
- Divisional Directors of Clinical Services

IMPROVING METRICS AND THE PATIENT EXPERIENCE
- Unparalleled national partnership with Studer Group® consulting for metric improvement and better patient experiences
- Lean for flow implemented by certified facilitators
- EmCare’s Door-To-Discharge™ (D2D™) service with Rapid Admission Process and Gap Orders™ (RAP&GO™) evidence-based software — improves emergency and hospital medicine physician-to-physician collaboration, reduces boarding time in the E.D. and expedites inpatient admissions, opening up beds in the E.D. and improving metrics
- Touchscreen patient experience surveys provide leadership with immediate and actionable feedback
- Operational and clinical consultative support services
- Intensive focus on reducing readmissions

CUSTOMER SERVICE ORIENTED. RESULTS DRIVEN.
EmCare is a trusted, dependable partner offering an unmatched array of services.
INTEGRATED CLINICAL SERVICES AND TECHNOLOGIES

EmCare recognized years ago the value of integrating clinical services as a means to create new efficiencies, reduce costs and improve relations between clinical departments leading to better outcomes, improved patient experiences and financial synergies that may reduce or eliminate subsidies.

EMERGENCY MEDICINE + HOSPITAL MEDICINE

When both emergency and hospital medicine physician practices are managed by EmCare, exceptional measures are put in place to promote collaboration, accountability and engagement between disciplines including shared processes, technologies, incentives and escalation paths. EmCare’s Door-To-Discharge service model cultivates accountability between departments, improving service to the patient, reduces risk, decreases E.D. boarding and wait times and positively impacts both patient and hospital staff satisfaction.
EMCARE INTEGRATED CLINICAL TECHNOLOGY — BETTER TOGETHER

EmCare utilizes a variety of software platforms and infrastructure solutions uniquely designed to support our integrated service models and focused on improving clinical quality outcomes, metrics and patient satisfaction, enabling significant financial impact. This suite of solutions includes:

- **RAPID ADMISSION PROCESS AND GAP ORDERS™ (RAP&GO™)** — Proprietary evidence-based software with predefined protocols facilitates improved hand-offs between emergency and hospital medicine physicians for those patients admitted from the E.D. The RAP&GO software and integration process significantly decreases boarding time for patients awaiting disposition in the E.D., opening up significant opportunity for new E.D. volume and driving metric improvement.

- **DIRECT ADMIT SYSTEM FOR HOSPITALS (DASH)** — DASH allows community-based primary care physicians, free-standing E.D.s, urgent care centers and outlying hospitals to direct admit patients to EmCare client hospitals and allows those referral sources to track their patients and coordinate care.

- **EMCARE’S CHARGE CAPTURE SOFTWARE** — EmCare’s proprietary charge capture is an Internet-based software solution that helps prevent lost revenue by automating the rounding, sign-off and physician coding process for hospitalist billing. The shared data collected and managed by the system facilitates better hand-offs and improved physician communication.

- **QUALITICK™** — Qualitick is a touchscreen patient survey tool that uses portable tablets to facilitate immediate and actionable patient feedback to the hospital service departments and leadership. The real-time feedback provided helps improve overall patient satisfaction through timely and proactive response and enables process improvements which may improve HCAHPS performance and reimbursements.

- **VIDRAY®** — VidRay provides brief video clips of radiologists’ interpretations which are used to conveniently communicate key information and training to other physicians and patients. VidRays can help achieve improved diagnostic accuracy as well as both physician and patient satisfaction.

- **RAYSTRACKER®** — RaysTracker is a state-of-the-art Radiology Information System (RIS) and Picture Archiving and Communication System (PACS) that provides real-time access to patient images and reports, and links disparate systems into a unified work list. The system increases productivity, reduces errors and turnaround times, and improves service levels.

EMCARE IS A TRUSTED, DEPENDABLE PARTNER OFFERING AN UNMATCHED ARRAY OF SERVICES.
EmCare pioneered the concept of integrated clinical services and has achieved admirable results for its clients nationwide. Experience has shown that clinical integration achieves improvements in efficiency and metrics. Now, EmCare leads the way again by implementing new technologies to support that integration in achieving even greater goals.

**B E F O R E  A N D  A F T E R  R A P & G O**

**Actual client results:**

<table>
<thead>
<tr>
<th></th>
<th>LWOT BEFORE RAP&amp;GO</th>
<th>LWOT AFTER RAP&amp;GO</th>
</tr>
</thead>
<tbody>
<tr>
<td>RAP&amp;GO HELPED DECREASE LWOT RATES</td>
<td>10.0%</td>
<td>1.5%</td>
</tr>
</tbody>
</table>

**RAP&GO DECREASED E.D. BOARDING TIMES BY OVER 2.5 HOURS**

- BEFORE RAP&GO: 3 HRS
- AFTER RAP&GO: 30 MIN

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**EMCARE INTEGRATED CLINICAL TECHNOLOGY**

**MAKING HEALTHCARE WORK BETTER ... TOGETHER**

- More efficient practices
- Better quality of care and clinical outcomes
- Improved satisfaction among patients and their family members, hospital staff, medical staff and referring physicians
EMCARE EMERGENCY MEDICINE

Leadership

RESULTS-DRIVEN PATIENT EXPERIENCE PROGRAMS. EXCEPTIONAL RECRUITING CAPABILITIES.

EmCare Emergency Medicine offers its clients a solution that includes: recruitment, staffing, management and process improvement programs; hospital-wide patient flow management; integrated clinical services and technologies; and billing/collection services. Hospitals and health systems that outsource to EmCare often realize industry-leading quality of care, metric improvement and patient, staff and physician satisfaction, as well as higher ROI.

WHY HOSPITALS PARTNER WITH EMCARE EMERGENCY MEDICINE

- Leading national emergency medicine practice management company
- Adult and pediatric emergency medicine
- Urgent care for hospitals
- Long-term, stable performer — founded more than 40 years ago
- Local practice, supported by divisional professionals, backed by unparalleled national resources
- Experienced physician and nurse leadership
- Leading national recruiter of board-certified/board eligible emergency medicine physicians
- Performance-based physician incentive compensation programs
- Comprehensive portfolio of emergency medicine support services
- Lean for healthcare and Studer Group national partnership for metric improvement and patient experience programs
- Comprehensive reimbursement expertise

EMCARE OFFERS A COMPREHENSIVE PORTFOLIO OF EMERGENCY MEDICINE SUPPORT SERVICES.

PHYSICIAN LEADERSHIP

“EmCare is an organization that was founded by physicians and continues to be led by physicians. We are proud to have physician CEOs and other physician executives supporting and providing leadership to our operating divisions. Many of our leaders are current and past presidents of state and national medical associations. Our exceptionally caring clinicians are strong supporters of their communities, actively involved in making those communities better places to live and work.”

— RAY IANNACCONE, MD, FACEP, FACHE
EmCare President

It’s no wonder EmCare ranked No. 1 on Modern Healthcare’s list of outsourced emergency medicine practices for five consecutive years. We provide the programs, services and tools hospitals need to compete successfully.

EmCare is emergency medicine, customer-driven.
EMCARE HOSPITAL MEDICINE

Decreased lengths of stay

IMPROVED CARE. IMPROVED METRICS. MEDICAL STAFF AND PATIENT SATISFACTION.

EmCare Hospital Medicine helps hospitals increase medical staff satisfaction, reduce inpatient lengths of stay, enhance resource utilization, shorten E.D. turnaround time and provide continuity of care for patients. Since 1993, EmCare Hospital Medicine has provided hospital medicine staffing and management services designed to improve customer service to patients and medical staff, decrease inpatient and E.D. lengths of stay, improve efficiencies and achieve financial results. EmCare offers three service models:

■ TRADITIONAL HOSPITAL MEDICINE MODEL — Offers benefits of decreased lengths of stay and medical staff and patient satisfaction.

■ EMCARE’S DOOR-TO-DISCHARGE (D2D) INTEGRATED MODEL — EmCare’s Door-To-Discharge (D2D) service, when deployed in conjunction with EmCare’s Rapid Admission Process and Gap Orders (RAP&GO) evidence-based software, can significantly decrease boarding time for patients awaiting disposition in the E.D. and can open up opportunity for new E.D. volume and metric improvement. The D2D model integrates management of both E.D. and the hospital medicine program.

■ EMCARE’S COMPLETECARE MODEL — A cost-efficient option available to lower volume hospitals that benefit from the service of a single physician who coordinates patient care both in the E.D. and on inpatient floors.

EMCARE ADDRESSES HCAHPS, CORE MEASURES AND VBP.

INNOVATING, DELIVERING SIGNIFICANT ROI

“We are proud to be introducing innovations that are achieving improvements in quality of care, efficiency and satisfaction, and which are able to deliver enhanced ROI. EmCare’s three service models help to increase efficiencies and can decrease costs associated with preventable readmissions and related CMS-imposed financial penalties, and reduce or eliminate subsidies.”

— FRANCISCO LOYA, MD
Chief Executive Officer
EmCare Hospital Medicine

WHY HOSPITALS PARTNER WITH EMCARE HOSPITAL MEDICINE

■ Provides hospitalists, intensivists and OB laborists
■ Pioneer in integrated clinical services and technologies including EmCare’s Door-To-Discharge service with RAP&GO, DASH and EmCare’s Charge Capture software platform
■ Delivers programs to address Hospital Consumer Assessment of Healthcare Providers & Services (HCAHPS), industry reform, core measures and value-based purchasing
■ Can reduce both E.D. and inpatient lengths of stay
■ Improves both E.D and inpatient bed utilization
■ Effectively manages cost per case
■ Improves both referring physician and patient satisfaction
■ Develops innovative approaches to diagnostics, treatment and patient care

EmCare Hospital Medicine is changing the horizon of healthcare.
EXAMPLE: MULTIPLE HOSPITAL ROI WITH EMCARE’S D2D*

<table>
<thead>
<tr>
<th>HOSPITAL</th>
<th>YEAR 1 = 3% PROJECTED E.D. VOL. GROWTH</th>
<th>HOSPITAL MEDICINE ACTUAL SUBSIDY REDUCTION</th>
<th>TOTAL PROJECTED YEAR 1 IMPACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hospital #1</td>
<td>$13,205,654</td>
<td>$1,909,000</td>
<td>$15,114,654</td>
</tr>
<tr>
<td>Hospital #2</td>
<td>$12,252,382</td>
<td>$2,376,000</td>
<td>$14,628,382</td>
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<tr>
<td>Hospital #3</td>
<td>$7,258,667</td>
<td>$2,093,000</td>
<td>$9,351,667</td>
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<tr>
<td>Hospital #4</td>
<td>$5,289,927</td>
<td>$1,050,000</td>
<td>$6,339,927</td>
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<tr>
<td>Hospital #5</td>
<td>$3,987,604</td>
<td>$930,000</td>
<td>$4,917,604</td>
</tr>
<tr>
<td>5-HOSPITAL TOTAL</td>
<td>$41,994,234</td>
<td>$8,358,000</td>
<td>$50,352,234</td>
</tr>
</tbody>
</table>

* Potential new hospital revenue is representative of a decrease in LWOT/LPMSE rates and/or improved bed availability which in turn contributes to an increase in E.D. volume. An increase in E.D. volume may result in improved revenue for the hospital through charges for the additional patients in the E.D. Historical data suggests that admission rates under the D2D program remain essentially flat compared to the time period immediately prior to implementation of the D2D program. Thus, the additional E.D. volume would result in additional admissions and potential increased revenue for the hospital.
EMCARE SURGICAL SERVICES

Call coverage solved. Satisfied medical staff surgeons.

EmCare Surgical Services provides hospitals with hospital-based general surgeons who have expertise in acute care (emergency and trauma) surgery. An acute care surgery program can help to stabilize a hospital’s medical staff, provide general surgery call coverage, solidify surgical services, strengthen the hospital’s reputation within the community, enhance physician recruiting efforts and keep surgical cases from migrating away from the facility.

EmCare’s trauma surgery program includes all of the above benefits with the added value of a full trauma program, including experienced medical direction and highly qualified surgical personnel. EmCare’s trauma program focuses on managing the full spectrum of patients, adding value and increasing market share through increased E.D. visits. By increasing trauma designation, our program works to change local EMS patterns, trafficking more patients to the hospital, allowing for more EMS visits, surgeries and referrals. With application and verification, a trauma program allows the facility to bill for trauma activations and participate in governmental funding programs that can represent a compelling ROI.

The company also offers oversight for trauma program development including significant trauma management expertise and proprietary technology. We have demonstrated success in helping client hospitals gain American College of Surgeons (ACS) certification on the first attempt. Gaining trauma designation can unlock access to federal and state funding for hospitals that were ineligible to receive those funds prior to attaining a trauma designation.

WHY HOSPITALS PARTNER WITH EMCARE SURGICAL SERVICES

- Provides surgeons dedicated to trauma, emergency and general surgery
- Provides surgery and trauma call coverage
- Can broaden hospital’s revenue base
- Keeps surgical cases from migrating away from the facility
- Can change EMS patterns
- May increase primary care and other referrals
- Can help hospitals add desired non-trauma surgical cases including elective specialties
- May reduce lengths of stay
- Stabilizes hospital medical and surgical staff
- Helps hospitals secure and escalate trauma designations thereby gaining access to new state and federal funding
- Helps fill gaps when there are surgeon vacancies and periodic shortages
- Improves E.D. throughput and O.R. efficiency, which can improve the bottom line
- Can help make full-time surgeon opportunities at hospitals more attractive to candidates who are specialized or do not want to assume call obligations

When administration needs to breathe new life into the hospital, developing an acute care surgery program or seeking trauma designation could be the answer. EmCare Surgical Services can help your hospital achieve that goal.
We are committed to helping hospital administrators solve the issues they face in their commitment to provide dependable, in-hospital surgical services. Their goal is our promise: to deliver quality trauma and acute care surgery to their patients and local communities in an economically viable, efficient manner.

— JOHN JOSEPHS, MD, FACS
Chief Executive Officer
EmCare Surgical Services
EMCARE ANESTHESIA SERVICES

Intelligent resource utilization

FLEXIBLE COVERAGE MODELS.
SURGEON SATISFACTION.

EmCare Anesthesia Services provides experienced, highly-trained anesthesiology staff perioperative teams. The company’s affiliated anesthesiologists and certified registered nurse anesthetists (CRNAs) provide anesthesiology services tailored to each institution’s specific needs. Additionally, we offer comprehensive practice management services for each of its three models (physician-only, anesthesia care team, CRNA-only) including recruiting, credentialing, O.R. efficiency management, case and risk management, and billing and collections.

EmCare’s national and divisional leadership teams bring demonstrated expertise in anesthesiology, acute care surgery and hospital medicine make it the leader in perioperative medicine. Our unique ability to coordinate care throughout the entire surgical experience makes us the leader in perioperative care. EmCare has pioneered the development of preoperative clinics that utilize multi-specialty expertise to improve the safety and efficiency of patient preparation, reduce case cancellation and delay rates, and improve satisfaction of both patients and surgeons.

A BALANCED APPROACH TO OPTIMAL
O.R. UTILIZATION

Few hospitals have mastered the fine art and science of O.R. staffing and scheduling in ways that most effectively utilize available providers and operating rooms. EmCare evaluates each organization’s goals, resources, number of locations and number of operating rooms to determine the most time-efficient and cost-effective formula for case volume, surgeon satisfaction and financial impact. The results can include more on-time starts, faster room turnover and increased case throughput, all of which can lead to decreased cost per case and improved utilization.

IMPROVED EFFICIENCIES. COST SAVINGS. SATISFIED SURGEONS.

“We are leaders in not only the practice of anesthesiology, but in the management sciences necessary to run a successful practice. We are focused on ensuring on-time starts in the operating room, improving patient throughput and room turnover and maximizing both surgeon and patient satisfaction.”

— MICHAEL HICKS, MD, MBA, MHCM, FACHE
Chief Executive Officer
EmCare Anesthesia Services

WHY HOSPITALS PARTNER WITH EMCARE ANESTHESIA SERVICES

■ Offers a full suite of anesthesia services:
  — Perioperative approach
  — Pre-anesthesia testing (PAT) clinics which can significantly reduce surgical case delays and cancellations
  — Post-op care coordination management
  — Pain clinics
■ Provides leadership, management and O.R. process improvement programs
■ Offers consultative services to provide outstanding and effective O.R. utilization management
■ Flexible coverage models:
  — All anesthesiologists
  — Care team - anesthesiologists supervising CRNAs
  — All CRNAs
■ Deploys cost-saving programs, often resulting in subsidy reduction or even subsidy elimination
■ Delivers exceptional service resulting in improved surgeon, staff and patient satisfaction

EmCare offers the complete anesthesia solution.
Increasing overall utilization of the O.R. by revising block schedules can lead to better metric and financial performance.

### EmCare helps with O.R. efficiency – on-time starts and optimal room turnover.

### ENHANCED METRIC AND FINANCIAL PERFORMANCE

<table>
<thead>
<tr>
<th>Rooms</th>
<th>Staffing Expectation</th>
<th>Cost Covered by Revenue</th>
<th>Patient Revenue</th>
<th>Subsidy</th>
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<tbody>
<tr>
<td>10</td>
<td></td>
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</table>

*Increasing overall utilization of the O.R. by revising block schedules can lead to better metric and financial performance.*
EMCARE RADIOLOGY SERVICES

Final reads 24/7

LEADERSHIP. FAST TURNAROUND TIMES. ON-SITE AND REMOTE.

EmCare Radiology Services offers hospitals immediate, accessible, full-service consultations with highly-qualified on-site physicians. Organizations needing full or supplemental subspecialty radiology coverage can alternatively benefit from the convenience, quality and accuracy of teleradiology interpretations provided by EmCare’s teleradiology partner — Rays®. EmCare and Rays can improve radiology quality, eliminate radiology study backlogs and significantly reduce wait times for patients and medical staff. EmCare offers a flexible, convenient and cost-effective practice model that includes: customized staffing, recruiting, leadership, quality assurance, metric improvement and fast turnaround times. A radiology practice that is integrated and aligned with other hospital departments can improve organizational efficiencies, optimize clinical care and enhance patient and physician satisfaction.

WHY HOSPITALS PARTNER WITH EMCARE RADIOLOGY SERVICES

- Consistently high service levels, increased productivity, decreased error rates and reduced turnaround times with RaysTracker® — a state-of-the-art, web-based radiology information system (RIS) and picture archiving and communications system (PACS) that links disparate systems into a unified work list and which provides real-time access to studies
- 24/7 preliminary and final reads through Rays teleradiology
- Highly-qualified U.S.-based, board-certified radiologists
- 24-hour radiology coverage with access to subspecialty expertise via teleradiology services provided by Rays: musculoskeletal, neurological, pediatric, breast, body imaging, nuclear medicine, interventional radiology and more
- Video consults via VidRay(R) remote-read consultation software
- Consistent study quality
- Fast turnaround times
- Radiologists leading radiologists

EmCare offers innovative radiology and teleradiology solutions.

COMPREHENSIVE RADIOLOGY DEPARTMENT STAFFING & MANAGEMENT.

“Hospital executives are familiar with the concept of outsourcing the staffing and management of emergency departments and hospitalist programs through EmCare. But now they are becoming familiar with a similar process through EmCare Radiology Services where qualified radiologists provide on-site coverage and supplemental teleradiology support. EmCare Radiology Services is a radiologist-led, national practice fostering high-quality, efficiency and satisfaction for its clients while supporting a positive atmosphere of camaraderie, learning, communication, cordiality and cooperation among its radiologists. Our Board-certified, U.S.-based radiologists undergo a rigorous application and selection process which supports our ability to provide top-quality professional services.”

— GREG ROSE, MD, PH.D
Chief Executive Officer
EmCare Radiology Services
U.S.-based, board-certified radiologists, including subspecialists.
**MULTIPLE INTEGRATED SERVICES AND TECHNOLOGIES**

**Integrated solutions**

EmCare is focused on the future and on Making Healthcare Work Better.” The company is continuously developing innovative ways to support hospitals in their efforts to address healthcare reform initiatives including HCAHPS, core measures and value-based purchasing. Integrating clinical services and technologies across multiple hospital-based specialties has been demonstrated to effectively improve performance in these areas.

EmCare is the only company that provides its customers the ability to contract with a single company for emergency medicine, hospital medicine, surgical services, anesthesiology and radiology services. Although the company offers clients the flexibility of contracting for a single service, there are many benefits to contracting for more than one service, most important of which are improved patient care and enhanced return on investment.

EmCare’s more than 40-year history of delivering high-quality patient care, improving efficiency and metrics, effectively managing costs and improving the patient experience has made EmCare the industry leader in physician practice management services.

**For more information**

Learn more by visiting [emcare.com/solutions](http://emcare.com/solutions), or speak with a Vice President of Practice Development at 877.416.8079.

**QUALITY. AFFORDABLE. COMPASSIONATE.**

“EmCare-affiliated companies serve more than 2,200 communities across the United States. The caring clinicians affiliated with EmCare touch the lives of patients and their families every second of every day as they work to fulfill our mission of providing high-quality, affordable and compassionate healthcare.”

— TODD ZIMMERMAN  
Chief Executive Officer EmCare, Inc.  
Executive Vice President Envision Healthcare
VISION:
EmCare’s vision is to create a new, integrated model of physician services through:

- The Science of Clinical Excellence
- The Art of Customer Service
- The Business of Execution

This requires several strategic imperatives:

- Medical Leadership
- Service Excellence
- Hardwiring Flow
- Evidence-Based Patient Safety Protocols
- Teamwork

MISSION: EmCare exists to serve and support clinicians, hospitals, health systems and other healthcare clients in providing high-quality patient care efficiently and affordably.

INTEGRATED SERVICES:
- Emergency Medicine
- Hospital Medicine
- Acute Care Surgery
- Anesthesia Services
- Radiology/Teleradiology

LOCAL PRACTICE.
DIVISIONAL SUPPORT.
NATIONAL RESOURCES.

877.416.8079
emcare.com

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